

Eligibility for Direct Billing

- Physiotherapy & Naturopathic services

Some of your physiotherapy and naturopathic costs may be directly billed by the ProActive Centre. Different insurance companies have different restrictions and fees; even if you have an eligible insurer you may only be partially covered. Co-payments, yearly charges and outstanding balances are due on the date of service.

- First time direct billing - please arrive 15 mins before your appointment to complete all direct billing paperwork and consent forms. Bring your extended health benefits card and/or plan #. The person who 'owns' the plan must be available for a signature. This will help us determine if your insurance is eligible for direct billing by our clinic.
- Any physiotherapy or naturopathic appointments going forward - if you have been found eligible and you wish us to directly bill for you, **you must check in ahead of your appointment time and let the front desk staff know this appointment will be directly billed. After your appointment is finished, please return to the front desk** where they will give you the statement of submission. **Any portion of the treatment not covered, or not recoverable by the clinic must be paid at that time.**
- You must approve and be willing to keep a valid credit card on file, which will be charged on the date of service for any portion of your treatment that is not covered or recoverable by the clinic. You may have the receipt from that transaction to submit to a secondary insurance plan, if eligible.

Please sign to indicate your understanding and agreement to the ProActive Centre's policies on Direct Billing: _____

The ProActive Centre retains the right to discontinue direct billing for any reason at any time.

Eligible Insurance Companies:

- BPA – Benefit Plan Administrators
- Canada Life
- Canadian Construction workers Union
- Caughlin & Associates Ltd
- Chamber of Commerce Group insurance
- CINUP
- ClaimSecure
- Cowan
- D.A. Townley
- Desjardins Insurance
- Equitable Life of Canada
- First Canadian
- GMS Carrier 49
- GMS Carrier 50
- GroupHEALTH
- GroupSource
- Industrial Alliance
- Johnson Inc.
- Johnston Group Inc.
- La Capitale Insurance and Financial services
- LiUNA Local
- Manion
- Manulife Financial
- Maximum Benefit
- People Corporation
- RWAM Insurance Administrators
- Simply Benefits
- TELUS AdjudiCare
- Union Benefits
- UV Insurance
- Greenshield
- Blue Cross
- Empire Life

